

Technical Training - In-person

Training Title	Event Dates	Location
500965-01: Mack CET Decommissioning & Commissioning Electric Vehicles	June 26–26, 2026	Allentown, PA
501144: Mack Engine Overhaul	August 10–13, 2026	Atlanta, GA
501144: Mack Engine Overhaul	August 17–20, 2026	Allentown, PA
501144: Mack Engine Overhaul	August 4–7, 2026	Fort Worth, TX
501144: Mack Engine Overhaul	September 15–18, 2026	Tinley Park, IL (Chicago area)
501147: Mack mDRIVE Design and Function	July 6–7, 2026	Allentown, PA
501147: Mack mDRIVE Design and Function	July 6–7, 2026	Atlanta, GA
501147: Mack mDRIVE Design and Function	September 22–23, 2026	Atlanta, GA
501147: Mack mDRIVE Design and Function	September 28–29, 2026	Tinley Park, IL (Chicago area)
501148: Mack mDRIVE Diagnostics	July 8–9, 2026	Allentown, PA
501148: Mack mDRIVE Diagnostics	July 8–9, 2026	Atlanta, GA
501148: Mack mDRIVE Diagnostics	September 24–25, 2026	Atlanta, GA
501148: Mack mDRIVE Diagnostics	September 30–October 1, 2026	Tinley Park, IL (Chicago area)
501163: Mack Electrical Diagnostics	July 9–10, 2026	Fort Worth, TX
501163: Mack Electrical Diagnostics	August 17–18, 2026	Vaughn, ON (Toronto area)
501163: Mack Electrical Diagnostics	August 31–September 1, 2026	Tinley Park, IL (Chicago area)
501163: Mack Electrical Diagnostics	August 3–4, 2026	Atlanta, GA
501164: Mack Emissions Diagnostics	June 30–July 2, 2026	Allentown, PA
501164: Mack Emissions Diagnostics	July 28–30, 2026	Vaughn, ON (Toronto area)
501164: Mack Emissions Diagnostics	August 25–27, 2026	Fort Worth, TX
501164: Mack Emissions Diagnostics	September 22–24, 2026	Tinley Park, IL (Chicago area)
501164: Mack Emissions Diagnostics	October 20–22, 2026	Allentown, PA
501406: Mack T300 Transmissions Design and Function	July 13–14, 2026	Atlanta, GA
501406: Mack T300 Transmissions Design and Function	September 8–9, 2026	Fort Worth, TX
501407: Mack Carriers Design and Function	July 15–16, 2026	Atlanta, GA
501407: Mack Carriers Design and Function	September 10–11, 2026	Fort Worth, TX
501408: Mack Electrical Troubleshooting	June 29–July 1, 2026	Fort Worth, TX
501408: Mack Electrical Troubleshooting	July 21–23, 2026	Allentown, PA
501408: Mack Electrical Troubleshooting	July 28–30, 2026	Atlanta, GA
501408: Mack Electrical Troubleshooting	August 10–12, 2026	Vaughn, ON (Toronto area)
501408: Mack Electrical Troubleshooting	August 25–27, 2026	Tinley Park, IL (Chicago area)
501408: Mack Electrical Troubleshooting	September 15–17, 2026	Fort Worth, TX
501408: Mack Electrical Troubleshooting	September 22–24, 2026	Vaughn, ON (Toronto area)
501408: Mack Electrical Troubleshooting	October 27–29, 2026	Atlanta, GA
501409: Mack Information Systems	July 6–9, 2026	Virtual
501409: Mack Information Systems	July 20–23, 2026	Virtual
501409: Mack Information Systems	August 10–13, 2026	Virtual
501409: Mack Information Systems	August 24–27, 2026	Virtual
501409: Mack Information Systems	September 21–24, 2026	Virtual
501410: Mack Engine Diagnostics	July 7–9, 2026	Vaughn, ON (Toronto area)
501410: Mack Engine Diagnostics	August 11–13, 2026	Fort Worth, TX
501410: Mack Engine Diagnostics	August 19–21, 2026	Atlanta, GA
501411-04: Mack Data Links Diagnostics	June 30–July 2, 2026	Tinley Park, IL (Chicago area)
501411-04: Mack Data Links Diagnostics	July 14–15, 2026	Fort Worth, TX
501411-04: Mack Data Links Diagnostics	August 19–20, 2026	Vaughn, ON (Toronto area)
501411-04: Mack Data Links Diagnostics	August 5–6, 2026	Atlanta, GA
501411-04: Mack Data Links Diagnostics	September 2–3, 2026	Allentown, PA
501411-04: Mack Data Links Diagnostics	September 2–3, 2026	Tinley Park, IL (Chicago area)

Parts, Service, and Warranty Training - In-person

Training Title	Event Dates	Location
500541: Warranty Information Systems	July 28–28, 2026	Virtual
500541: Warranty Information Systems	August 25–25, 2026	Virtual
500541: Warranty Information Systems	September 29–29, 2026	Virtual
500541: Warranty Information Systems	October 27–27, 2026	Virtual
500541: Warranty Information Systems	November 10–10, 2026	Virtual
500541: Warranty Information Systems	December 8–8, 2026	Virtual
500542: Parts Information Systems	July 28–28, 2026	Virtual
500542: Parts Information Systems	August 25–25, 2026	Virtual
500542: Parts Information Systems	September 29–29, 2026	Virtual
500542: Parts Information Systems	October 27–27, 2026	Virtual
500542: Parts Information Systems	November 10–10, 2026	Virtual
500542: Parts Information Systems	December 8–8, 2026	Virtual
500543: Service Advisor Information Systems	July 29–29, 2026	Virtual
500543: Service Advisor Information Systems	August 26–26, 2026	Virtual
500543: Service Advisor Information Systems	September 30–30, 2026	Virtual
500543: Service Advisor Information Systems	October 28–28, 2026	Virtual
500543: Service Advisor Information Systems	November 11–11, 2026	Virtual
500543: Service Advisor Information Systems	December 9–9, 2026	Virtual
500790: The Parts Professional Capstone Course	July 16–17, 2026	Hagerstown, MD
500790: The Parts Professional Capstone Course	August 25–26, 2026	Fort Worth, TX
500790: The Parts Professional Capstone Course	September 17–18, 2026	Atlanta, GA
500790: The Parts Professional Capstone Course	October 15–16, 2026	Vaughn, ON (Toronto area)
501399: Introduction to ASIST	August 4–4, 2026	Virtual
501399: Introduction to ASIST	September 1–1, 2026	Virtual
501399: Introduction to ASIST	October 6–6, 2026	Virtual
501399: Introduction to ASIST	November 3–3, 2026	Virtual
501399: Introduction to ASIST	December 8–8, 2026	Virtual
501400: Ultimate Service Advisor	July 14–15, 2026	Hagerstown, MD
501400: Ultimate Service Advisor	August 18–19, 2026	Fort Worth, TX
501400: Ultimate Service Advisor	September 15–16, 2026	Atlanta, GA
501400: Ultimate Service Advisor	October 13–14, 2026	Vaughn, ON (Toronto area)
501400: Ultimate Service Advisor	December 15–16, 2026	High Point, NC (Greensboro area)
501673: Warranty Fundamentals (Virtual)	August 6–6, 2026	Virtual
501673: Warranty Fundamentals (Virtual)	September 3–3, 2026	Virtual
501673: Warranty Fundamentals (Virtual)	October 8–8, 2026	Virtual
501673: Warranty Fundamentals (Virtual)	November 5–5, 2026	Virtual
501673: Warranty Fundamentals (Virtual)	December 10–10, 2026	Virtual
501673-LA-SP: Fundamentos de la garantía (Virtual)	August 5–5, 2026	Virtual
501673-LA-SP: Fundamentos de la garantía (Virtual)	November 4–4, 2026	Virtual
501735: Parts Advisor - Session 1 (Virtual)	September 1–1, 2026	Virtual
501736: Parts Advisor - Session 2 (Virtual)	September 1–1, 2026	Virtual
501737: Parts Advisor - Session 3 (Virtual)	September 2–2, 2026	Virtual
501738: Parts Advisor - Session 4 (Virtual)	September 2–2, 2026	Virtual
501776-01: Mack Managing the Warranty Process: Tools, Systems, and Resources	July 21–21, 2026	Virtual
501776-01-LA-SP: Mack Gestión del proceso de garantía: herramientas, sistemas y recursos	July 7–7, 2026	Virtual
501776-01-LA-SP: Mack Gestión del proceso de garantía: herramientas, sistemas y recursos	November 10–10, 2026	Virtual
501776-02: Mack Managing the Warranty Process: Communication and Collaboration Practices	July 22–22, 2026	Virtual
501776-02-LA-SP: Mack Gestión del proceso de garantía: prácticas de comunicación y colaboración	July 8–8, 2026	Virtual
501776-02-LA-SP: Mack Gestión del proceso de garantía: prácticas de comunicación y colaboración	November 11–11, 2026	Virtual

Parts, Service, and Warranty Training - In-person, Continued

Training Title	Event Dates	Location
501776-03: Mack Managing the Warranty Process: Warranty Claim Scenarios and Solutions	July 23–23, 2026	Virtual
501776-03-LA-SP: Mack Gestión del proceso de garantía: situaciones y soluciones de reclamaciones de garantía	July 9–9, 2026	Virtual
501776-03-LA-SP: Mack Gestión del proceso de garantía: situaciones y soluciones de reclamaciones de garantía	November 12–12, 2026	Virtual
980518-01: Parts Operations Management Study Hall Session #1	August 3–3, 2026	Virtual
980518-02: Parts Operations Management Study Hall Session #2	August 3–3, 2026	Virtual
980518-03: Parts Operations Management 1.1	August 4–4, 2026	Virtual
980518-04: Parts Operations Management 1.2	August 4–4, 2026	Virtual
980518-05: Parts Operations Management 2.1	August 5–5, 2026	Virtual
980518-06: Parts Operations Management 2.2	August 5–5, 2026	Virtual
980518-07: Parts Operations Management 3.1	August 6–6, 2026	Virtual
980518-08: Parts Operations Management 3.2	August 6–6, 2026	Virtual

Sales Training - In-person

Training Title	Event Dates	Location
500625: Used Truck Sales Manager Training	November 9–9, 2026	Fort Worth, TX
501056: Strategic Account Management	August 20–21, 2026	High Point, NC (Greensboro area)
501056: Strategic Account Management	November 19–20, 2026	Atlanta, GA
501657: Mack MSS Virtual Training	July 13–16, 2026	Virtual
501657: Mack MSS Virtual Training	November 30–December 3, 2026	Virtual
501785: Mack New Vehicle Sales Professional ILT	August 11–14, 2026	Allentown, PA
501785: Mack New Vehicle Sales Professional ILT	December 8–11, 2026	Allentown, PA
501787: Mack MD Virtual Training	July 7–9, 2026	Virtual
501788-01: Mack MD New Vehicle Sales Professional ILT	July 28–30, 2026	Roanoke, VA

Parts, Sales, and Service Training - In-person

Training Title	Event Dates	Location
980169-01: IMPACT Selling® for Sales Professionals	November 17–18, 2026	Atlanta, GA
980169-01: IMPACT Selling® for Sales Professionals	December 8–9, 2026	High Point, NC (Greensboro area)